

QUALITY MANAGEMENT SYSTEM

Radiant Super Specialty Hospital established, documented, implemented and maintained a quality management system. The quality management system is implemented the functioning of the hospital.

In accordance with general requirements of quality management system, the hospital has established its strategic and operation plans based on the hospital's mission, value and quality policy.

QUALITY POLICY

At Radiant Super Specialty Hospital, we are dedicated to ensure that our services fully meet the requirements of its patients at all times in every sphere of patients care and as organization in general including **patient education**.

- We commit ourselves to compliance of national and international standards and guideline, good clinical practice and hospital ethics.
- We delivers our services through a motivated and compassionate team work backed by continual technological updating.
- We continually identify and endeavoured to achieve our vision and mission to attain and surpass expectations of the community we serve.
- We deliver our services with an aim "**FIRST TIME RIGHT**".
- Our Hospital will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefits of all our patients.
- We aim to continually work for growth of organisation and employees.
- Our focus is patients and community centric and we continually address ourselves for meeting and surpassing need/expectations of our patients and community.